

Yes	CHECK OASIS for any applicable Technical Service Bulletins (TSBs). If a TSB exists for this concern, DISCONTINUE this test and FOLLOW the TSB instructions. If no Technical Service Bulletins (TSBs) address this concern, INSTALL a new ACM. REFER to: Audio Front Control Module (ACM) .
No	The system is operating correctly at this time. The concern may have been caused by module connections. ADDRESS the root cause of any connector or pin issues.

DIAGNOSIS AND TESTING > INFORMATION AND ENTERTAINMENT SYSTEM > PINPOINT TESTS > PINPOINT TEST T : VOICE RECOGNITION IS INOPERATIVE OR DOES NOT OPERATE CORRECTLY, OR DURING A PHONE CALL, POOR QUALITY OR NO OUTGOING AUDIO IS HEARD ON THE OUTSIDE DEVICE

Refer to Audio System/Navigation - With Touchscreen/Without Sony for schematic and connector information.

Normal Operation and Fault Conditions

REFER to: Information and Entertainment System - System Operation and Component Description . See Voice Recognition.

DTC Fault Trigger Conditions

DTC	Description	Fault Trigger Conditions
B116A:01	Handset Microphone: General Electrical Failure	Set by the APIM when a short to voltage, short to ground, or open is detected on the microphone circuits.

Possible Sources

- Wiring, terminals, or connectors
- Microphone
- APIM

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